

South West Heritage Trust

Somerset Heritage Centre, Brunel Way
Norton Fitzwarren, Taunton, Somerset TA2 6SF

01823 278805



South West Heritage Trust Supporters' Scheme

Terms & Conditions

These Terms and Conditions apply to your membership of the South West Heritage Trust Supporters' scheme. Please read them carefully ahead of joining the Supporters' scheme to ensure you are aware of the terms and conditions pertaining to your membership. By becoming a South West Heritage Trust Supporter you are automatically agreeing to these Terms and Conditions and providing us with the appropriate consent to handle your personal information in accordance with the Data Protection Act. Further information about how we will handle your personal information can be found in our Privacy Policy.

This document forms a legal agreement between you and the Trust, so please make sure that you read it carefully and that you understand it. If you have any questions, please contact the Business Team whose contact details can be found at Section 9 of these Terms and Conditions.

1. South West Heritage Trust

South West Heritage Trust is a charity and a company limited by guarantee registered in England. The registered office address is Somerset Heritage Centre, Brunel Way, Norton Fitzwarren, Taunton, Somerset TA2 6SF.

The Company number is 09053532 and Registered Charity Number, 1158791.
The VAT Registration Number is 197221592.

2. South West Heritage Trust Supporters' scheme

The scheme has been introduced to encourage positive engagement with supporters and to increase awareness of the breadth of heritage and cultural services on offer from the Trust. The scheme will also allow the Trust to inform Supporters of the range and impact of the charitable work undertaken.

3. Supporters' scheme categories, prices and duration

There are 3 categories of membership of the Supporters' scheme as below:

Individual	Single person membership aged 16+
Joint	Two people at the same postal address
Family	One or Two adults aged 18+ and their children

The price of membership of the Supporters' scheme is by minimum donation, with the minimum amounts given below. There is a discount on the price offered for payment by Bank Standing Order or Direct Debit, also shown below:

	Minimum annual donation	Discounted rate available by SO/DD	
		Monthly payment	Annual payment
Individual	£25	£2 per month	£24
Joint	£40	£3 per month	£36
Family	£50	£3.75 per month	£45

We are a charity supported by Somerset and Devon County Councils and other generous funders

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Membership of all categories of the SWHT Supporters' scheme is valid for one year and will expire on the date shown on your Supporters Card. If for some reason no date is entered on your Supporters Card your membership will expire one year from the date of receipt of your Supporters' Application Form by the Trust.

In the event that you elect to pay by Direct Debit, but fail to return the duly signed Direct Debit instruction, no further action will be taken and your membership of the Supporters' scheme will not be progressed further. If Direct Debit payments are stopped after commencement we will endeavour to contact you to clarify the situation, but reserve the right to cancel your membership of the Supporters' scheme.

4. Exclusivity and Renewals

Membership cards can only be used by the registered cardholder(s) and are not transferable. The Trust reserves the right to non-acceptance or withdrawal of a Supporter Application or renewal.

South West Heritage Trust will contact Supporters ahead of the expiry of their Supporters' membership year to discuss options for renewal. This contact will be made regardless of the method of payment and will offer the opportunity for the Supporter to change the category of membership, add a donation to the price paid and to provide feedback on the scheme.

5. Supporters' scheme benefits

A range of benefits will be offered to Supporters. These will generally include:

- The South West Heritage Trust newsletter
- Supporters' events
- Exclusive early bird priority booking for selected events
- Concessionary entry to Somerset Rural Life Museum
- 10% discount on South West Heritage Trust publications
- 10% discount on purchases at South West Heritage Trust shops*

* Not valid with any other offer; not valid on food/drink.

For full details of current membership benefits, please visit our website, www.swheritage.org.uk

We reserve the right to change these benefits at any time and without notice. Where possible changes will be announced on the South West Heritage Trust website and Supporters will be notified by email.

6. Cancellation

Subscription to the Supporters' scheme may be cancelled by you at any time. Refund of monies paid will only be given where requested and if cancellation is received within 14 days of initial joining date. In the event of cancellation, any and all benefits which have been applicable to your membership of the scheme will be withdrawn with immediate effect. Requests to cancel membership of the Supporters' scheme should be made in writing (by post or email) to the Business Team at the postal or email address given below.

7. Amendments

South West Heritage Trust reserves the right to amend and revise these Terms at any time without notice. Any changes to the Terms apply with immediate effect from the date of notification on our website.

8. Law and Jurisdiction

These Terms and Conditions shall be governed by and interpreted in accordance with English law and any dispute shall be subject to the exclusive jurisdiction of the English Courts.

9. Enquiries, comments and complaints

If you have any enquiries, comments or complaints about the South West Heritage Trust Supporter's scheme please contact the Business Team as follows:

Somerset Heritage Centre
Brunel Way
Norton Fitzwarren
TAUNTON
Somerset TA2 6SF

Telephone: 01823 278805 – switchboard

Email: info@swheritage.org.uk